



## **Mercury Interactive NMCI Symposium Abstract**

### **End-to-End Application Performance Monitoring and Optimization in the NMCI Environment**

US Navy and USMC Commands face a number of challenges in guaranteeing that adequate computing resources are always available to handle mission critical workload through the NMCI system.

The old model of systems management and help desk approaches isn't meeting the Navy's needs today. In the past, you had to wait for something to break before you knew there was a problem. Or worse – your systems all appear to be “green” and performing well, but your customers still cannot conduct transactions, and you don't have visibility to understand what is broken. Navy CIO's and Program Managers are demanding a proactive approach to problem resolution so they can address systems, application and business process problems before they impact the business.

Mercury was the first software company to approach application management from the end-to-end response time perspective. Mercury Interactive can measure an application's functionality and performance end-to-end through the NMCI system. Mercury has monitored and helped improve performance on a number of Navy mission critical applications including NAVY SAP, SPAWAR SYSCEN, NAVFAC MAXIMO, NAVFAC PISTOL, NAVSUP SMART WEB MOVE, and NAVY MEDICAL ONLINE. Working in conjunction with the NMCI Program Office, Mercury has completed pilot projects to monitor email performance through the NMCI system and to automate SLA verification.

Please join Mercury for a briefing on End-to-End Application Performance Monitoring and Optimization in the NMCI Environment.

